

CORPORATE PROFILE



WEILER'S CLEANING & RESTORATION LTD.

Since 1986



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POST-DISASTER
RESTORATION REDEFINED



COMPANY PROFILE



**Kathy Weiler,
Owner &
President**

Weiler's Cleaning & Restoration Ltd originally began in November of 1986 on a part time basis with a van and a carpet cleaning unit. Soon after the business began, janitorial services were added, the business went from part time to full time in short order and numerous other services were added over the years.

As the business grew especially in our emergency restoration division we realized that if we were to continue to expand it was necessary to make an investment in a larger building and also in additional equipment. In 2005 we made the move to our current location, the additional space allowed us to be more efficient, additional services were added and we were also able to nurture our presence in the insurance market as we had hoped. As part of our commitment to expand in the insurance market, we signed on to become a GUS Franchisee in September of 2010.

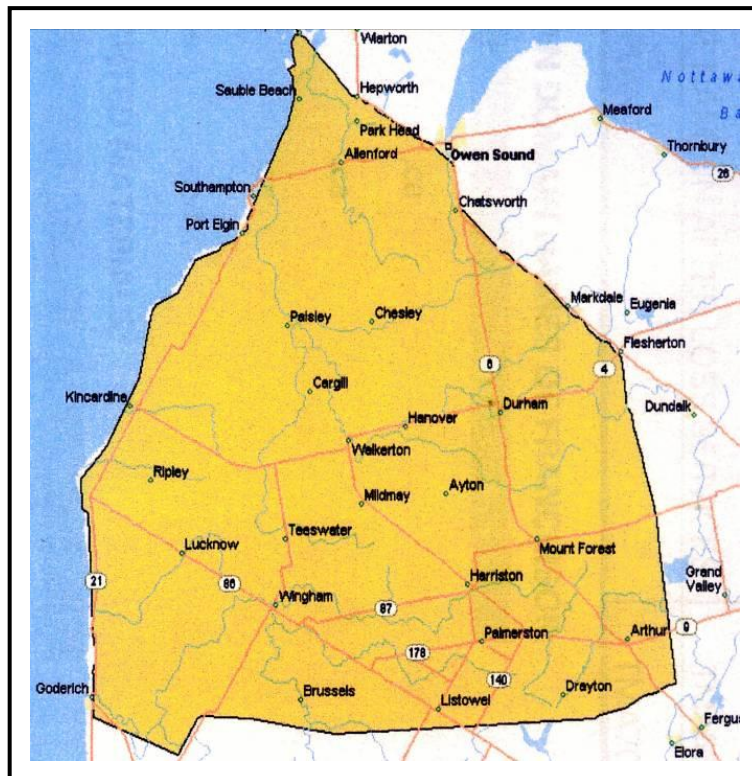
Currently we have approximately 75 employees that work in a variety of cleaning fields, including a comprehensive restoration division for flood, fire, mould remediation, odour control, sewer backups, furnace blow backs, wind damage and vandalism. Our restoration work includes performing the emergency cleanup and tear outs to complete re-builds for interior and exterior renovations and general contracting. Our 3 basket high production ultrasonic equipment is used for all our content cleaning work.

Other services include carpet cleaning (we have 3 truck mount steam extraction units), ultrasonic blind cleaning, tile and grout cleaning, complete line of janitorial services, floor refinishing,

maid service, post construction cleanup, vehicle detailing, property management and we are also are a dry cleaning depot.

We have a total of 10 vehicles in our fleet plus a cargo trailer and two dump trailers for restoration jobs and a large inventory of equipment such as fans, dehumidifiers, air scrubbers, etc. to be able to service claims immediately.

Weiler's Cleaning & Restoration services a large area of Mid-Western Ontario including Bruce, Grey, Perth, Huron & Wellington counties. To the left is a map defining our Gus Franchise area.



OUR MISSION STATEMENT

The Weiler's Cleaning & Restoration Team is dedicated to "Giving Cleaning a Whole New Meaning" through our commitment in providing commercial, industrial and residential clients with a variety of quality cleaning services utilizing state of the art technology and certified technicians.



Weiler's Cleaning & Restoration strives to proudly be "The One Stop Cleaning & Restoration Shop". Our 32 years of dedication to client service, value and quality remains the foundation of our company while our friendly, skilled employees continue to be the backbone of our organization.

OUR COMMITMENT

To provide the best quality services in the least time possible using State of the Art Technology to restore our clients peace of mind along with their homes and businesses.

Environmentally we all need to strive to do our part. The ultrasonic cleaning process allows us to use environmentally friendly cleaning agents. As well with the ultrasonic process, we can restore contents including electronics that were previously deemed non-salvageable rather than sending them to landfill sites.

To continue to educate our staff with the most recent processes, technologies and educational courses in order to get the job done as quickly as possible while keeping the price affordable.



OUR SERVICES

Certified Technicians perform Post Disaster Restoration Services such as:

- 24 hour Emergency Services
- Water & Flood Damage
- Fire & Smoke Damage
- Sewage Backups
- Furnace Blow Back
- Mould Remediation
- Applied Structural Drying
- Odour Control
- Vandalism / Emergency Board up
- Confined space safety/awareness
- Fall Arrest
- Ariel Lift Platform/Elevated Lift

Other Services include:

- Carpet & Upholstery Cleaning
- Ultrasonic Blind Cleaning
- Ultrasonic Content Cleaning
- Janitorial Services
- Post Construction Cleanup
- Hard Floor Resurfacing
- Window Cleaning
- Pressure Washing Service
- Offsite Storage & Cleaning
- Maid Services
- Vehicle Detailing
- Property Management Services
- Dry Cleaning Depot

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 **POST-DISASTER RESTORATION REDEFINED** **24 Hr. Emergency Service**

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 **POST-DISASTER RESTORATION REDEFINED** **24 Hr. Emergency**
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Weiler's can provide full service from start to finish. We do the Emergency Service including structural drying, disinfecting, complete content cleaning, including dry cleaning services and blind cleaning. The Weiler's team makes great effort and prides themselves in their ability to return their clients' homes and business back to their pre-loss condition in a very timely manner. Weiler's can send a crew from our staff of approximately 75 people to do the post construction cleanup as well. Because Weiler's has specialty certifications in confined space safety and awareness, fall arrest and aerial lift platform and elevated lift we become even more efficient on all restoration jobs be it residential, commercial or industrial applications.

From start to finish we will ensure that our clients are taken care of, as we work with the insurance company to ensure things are done to satisfaction and done as quickly as possible, while managing the project every step along the way.

OUR CERTIFICATIONS

IICRC Certifications

- Applied Microbial Remediation
- Applied Structural Drying
- Carpet Cleaning
- Fire & Smoke Restoration
- Journeyman Textile Cleaner
- Stone, Masonry & Ceramic Tile Cleaning
- Upholstery & Fabric Cleaning
- Water Damage Restoration
- Ultrasonic Blind Cleaning
- Ultrasonic Restoration of Contents



Other Specialty Certifications

- Aerial Lift Platform
- Confined Spaces
- WHMIS Certifications

Environmental Policy

The management and staff of Weiler's Cleaning & Restoration is committed to reducing its impact on the environment. We will strive to improve our environmental performance over time and to initiate additional projects and activities that will further reduce our impacts on the environment. Our commitment to the environment extends to our customers, our staff, and the community in which we operate. We are committed to:

- Comply with all applicable environmental regulations;
- Prevent pollution whenever possible by adopting environment friendly practices and products;
- Train of our staff on our environmental program and empower them to contribute and participate;
- Communicate our environmental commitment and efforts to our customers, staff, and our community; and

Continually improve over time by striving to reduce our environmental footprint through focused self-assessments and internal reviews.

Pictured below is one of our vehicles we have available to assist in getting to emergency jobs as quickly as possible in order to minimize the damage.



BUSINESS ASSOCIATES

GUS Group – Franchisee since 2010

Carson's Dry Cleaning - Depot

Omegasonics – Ultrasonic Restoration Equipment for Content Cleaning

Since 1996, Weiler's Cleaning Service has been the Canadian Distributor of Omegasonics Ultrasonic Restoration Equipment. In the fall of 2011 we added a new addition to our existing building in order to increase our efficiency in handling content cleaning and processing. Our content cleaning room houses a complete assembly line of Omegasonics Ultrasonic Restoration Pro System as can be seen in the illustration below.



Our ultrasonic equipment will restore contents to their pre-loss condition. The state of the art ultrasonic system is specifically engineered and designed to increase the efficiency of processing

fire, smoke, mould and water damaged contents. We can greatly reduce overhead by eliminating 80% of the hand-cleaning method. Ultrasonic cleaning can dramatically increase the number of items that can be restored saving our landfill sites.

Our content cleaning room also provides us with additional storage space. This same content cleaning room also serves as a training centre. Weiler's has already hosted content cleaning and processing seminars which we offer to any restoration contractors. Our training not only provides proper inventory and pack-out procedures to ensure accurate estimating and billing but attendees also receive a "hands on" approach to ultrasonic cleaning of contents and electronics by using our on-site ultrasonic equipment. Attendees earn 1-2 IICRC continuing education credits.

ON-SITE TRAINING CENTRE



In 2013 Weiler's added a second addition to our existing building in order to provide more storage space for home owners contents. Within this content storage room we also have a ozone room for deodorization. Part of this addition has been sectioned off to store all our restoration equipment and supplies and can be used as a working garage area for cutting and painting baseboards, doors etc. This area is also used to store additional contents when the need arises.

STORAGE, EQUIPMENT AND DEODORIZATION ROOM



We at Weiler's believe that it is the relationship with our clients that is essential to ensure that their needs are met to the highest standard possible. Thank you for your time, we look forward to working with you in the future.

Kathy Weiler

Kathy Weiler, President (kathy@weilerscleaning.com)
Weiler's Cleaning & Restoration Ltd

